1410.02 State Operator Assistance

Issued January 1, 1994

SUBJECT: State Operator Assistance.

APPLICATION: Executive Branch Departments and Sub-units.

PURPOSE: To provide guidance in requesting assistance from State operators.

CONTACT AGENCY: Department of Information Technology (DIT) - Telecommunications.

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SUMMARY: Executive Branch Departments and Sub-units may request directory assistance

and the establishment of conference calls for parties of four to six.

APPLICABLE FORMS: None.

PROCEDURES:

Dial State of Michigan Operator

• Identify needs (e.g., general information, specific employee/agency telephone number and local transfers to State telephone numbers, or setting up conference calls).

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Procedure Update: 04/18/06 Procedure 1410.02